



PRIVACY, CANCELLATION, RETURN AND SHIPPING POLICIES

HOW WE PROTECT YOUR PRIVACY:

We at Encompass Consulting & Education, LLC are dedicated to protecting your privacy and personal information.

At Encompass Consulting & Education, LLC of your personal information is protected by our (SSL) encryption technology. This securely encrypts and protects all of your personal data including your name, address, and credit card information so that it can't be read by anyone over the internet. We value your trust very highly, and we will work to ensure that your personal information that you provide us will be fully secured and protected.

We do not sell or give your personal information to 3rd parties. Unfortunately, despite all of our efforts, there is always a risk that third parties may unlawfully intercept transmissions. This reality is true of all Internet use. As a result, we cannot ensure the security of any information you transmit, and you transmit all information at your own risk.

CANCELLATION POLICY FOR OUR SEMINARS AND WEBCASTS:

All cancellations must be submitted in writing and received 2 weeks prior to the seminar and will be subject to a 20% cancellation fee. No refunds will be given for cancellations less than 2 weeks but registration fee will be applied to an alternative date or to the purchase of any of our products.

RETURN POLICY FOR OUR PRODUCTS:

In order to return an item, you must obtain a Return Number. Email us at sales@encompassmedicare.com to obtain a return number. You may return any unopened merchandise in its original condition, including original packaging within 30 days of receipt and you will receive a full refund less shipping. Any shipping cost that you incur to return a product to us will not be refunded.

We require the following information to process your return:

Note: Your return will not be processed if you do not provide **ALL** required information.

The return number

Your full name and address

Phone number

Email address

The original order confirmation number

The reason for returning the merchandise